

EPISODE THREE

You can count on us

Tracy Abel, Chief Operations and
Pension Officer





You can count on us



Fully funded
for the ninth year in a row

**Your pension
is secure**





MEMBER PROFILE

182,000

Working members

151,000

Pensioners

333,000

Total members

26

Years contributing

32

Years on pension



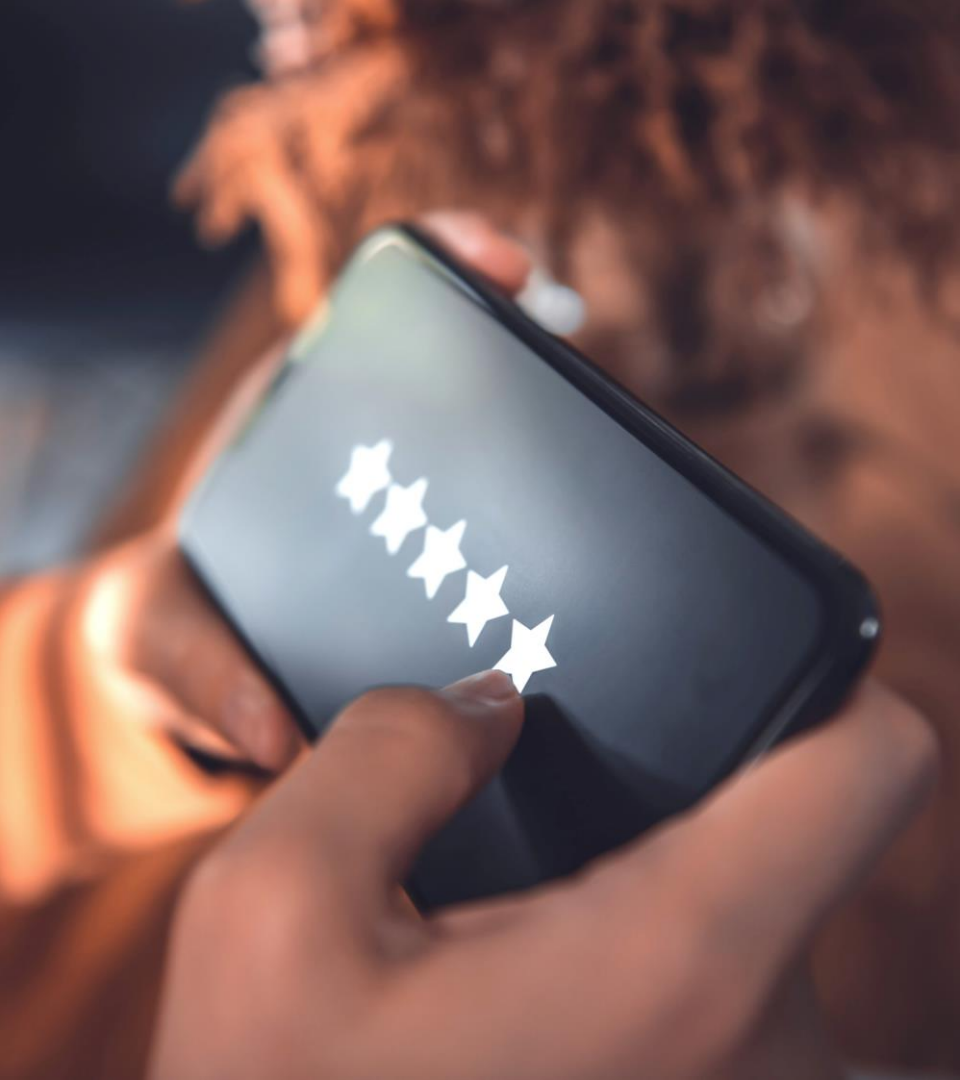
Simple



Personal



Insightful

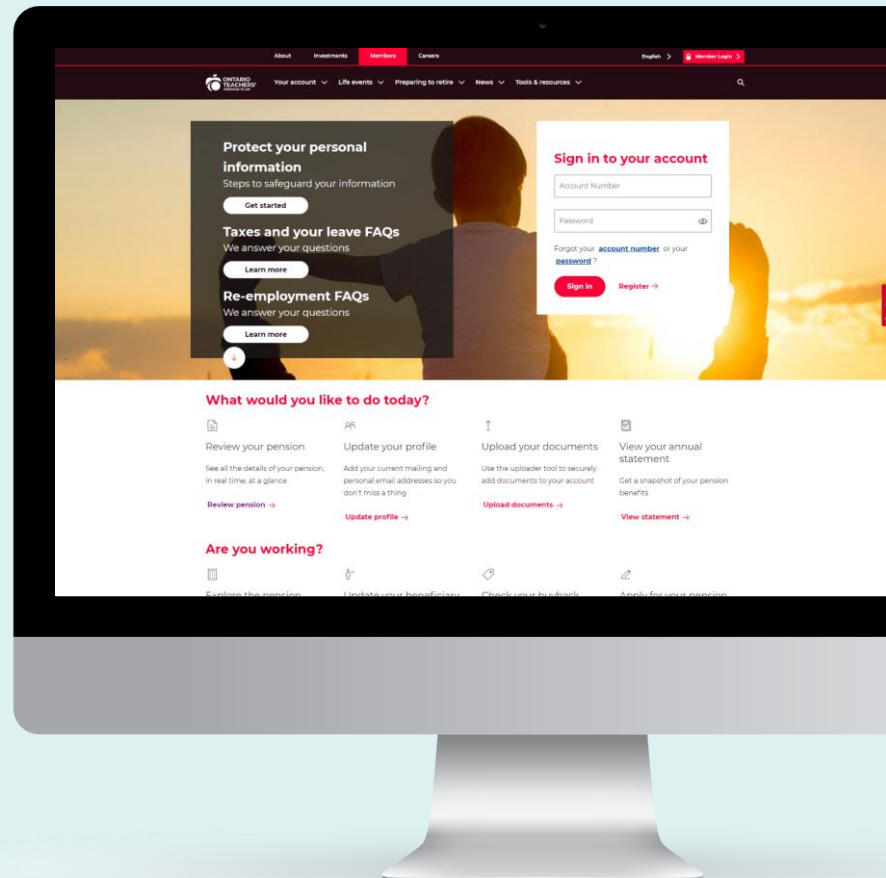


“The pension calculator gave me everything I was looking for. I’m perfectly satisfied, and I can plan for my future.”

“I don’t think I’ve ever needed additional information about my pension, or any topic or issue related to my pension, other than what I’ve received via the Ontario Teachers’ website, emails or letters.”

“It was very lovely and helpful to speak with you yesterday. Thank you for your patience and information. Having people who listen and help makes a world of a difference!”

Service highlights



“

The site was very informative, and I'll probably visit it more than I ever have. Accessing my personal information was much simpler and it was well organized for me to see the overall picture for 2021.

GRACE SMITH, RETIRED MEMBER

”



Service highlights

Service highlights



“

**Your moment – getting you ready for retirement”
was the best virtual presentation I have attended
since last March, and I have been to quite a few!
Excellent work!**

JEANNE CLARK, WORKING MEMBER

”



Service highlights

**Proudly
delivering
outstanding
service**



8.7/10

Quality Service
Index

93%

Percentage of members
satisfied with our service



Visit our website
www.otpp.com

